हेमवती नन्दन बहुगुणा गढ़वाल विश्वविद्यालय

केन्द्रीय विश्वविद्यालय श्रीनगर गढ़वाल (उत्तराखण्ड)—246174

Hemwati Nandan Bahuguna Garhwal University

(A Central University) Srinagar (Garhwal) Uttarakhand - 246174

Simugui (Suinvai) Cuaramana 210171		
GSTIN-05AAALH0213N3ZE	PAN- AAALH0213N	TAN N- MRTH00338C

NIT NO.: HNBG/ES/ET/2024/11 Dated: 10/02/2024

E-Tender Document

For

"PROVIDING SECURITY AND MANPOWER SERVICES TO H.N.B. GARHWAL UNIVERSITY SRINAGAR GARHWAL, UTTRAKHAND"

Last Date & Time of Submission of Bid	Up to 14:00 Hrs on 01/03/2024
Date & Time of Online Opening	14:00 Hrs on 02/03/2024

(https://eprocure.gov.in or www.hnbgu.ac.in.)

Total No. of Pages 33

Dr.(Dhiraj Sharma) Registrar Er.(V.N.Bahuguna) Executive Engineer

TABLE OF CONTENTS

Sr. No.	Particulars	Page No.
1	Section I-Notice Inviting Tender	3
2	Section II-Technical Bid, Eligibility Criteria& Terms and Condition	4-5
3	Section III. Scope of Work/Services	6-7
4	Section IV-Instruction to Bidders & Terms and Condition	8-17
5	Section V-Technical Bid Evaluation	18-19
6	Section VI-Check List /Mandatory documents to be uploaded Section	20
7	VII-Bidder's Detail/ Bidder's Profile Form	21
8	Section VIII-Mandate Form	22
9	Section IX-INSTRUCTIONS AND TERMS & CONDITIONS FOR QUOTING RATES AND SUBMITTING FINANCIAL BID/Financial Bid (Rate analysis and Format of Financial Bid) Note: The rates of items shall be filled online on CPP Portal only. A copy of same duly certified may be enclosed as Excel sheet document. Any deviation to this clause will debar the agency to participate in the bidding process.	23-24
10	Section X-Declaration regarding acceptance of Terms & condition of the Tender	25
11	Section XI-Declaration regarding Blacklisting /Non-Blacklisting	26
12	Section XII-Declaration regarding no near relative(s) of the bidder working in Hemvati Nandan Bahuguna Garhwal University Srinagar Garhwal Uttarakhand	27
13	Annexure-1 Turn Over Certificate From Security/Manpower Services	29
14	Annexure-II Certificate for similar contracts	30
15	Annexure-III Annual Turn Over Certificate	31
16	Tentative estimate of the Security and Manpower Services	32-33

Hemwati Nandan Bahuguna Garhwal University

(A Central University) Srinagar (Garhwal) Uttarakhand - 246174

HNBGU/ES/ET/2024/11 Dated: 10/02/2024

"NOTICE INVITING TENDER"

FOR

"PROVIDING SECIRITY AND MANPOWER SERCICES TO H.N.B. GARHWAL UNIVERSITY, SRINAGAR GARHWAL THROUGH CPP Portal"

Bids are invited from reputed, registered, professional firms/agencies having experience of at least 05(Five) years of providing Security and Manpower Services in Central Government/State Government Departments, Autonomous Bodies, Public or Private Sector Companies/Undertaking, for providing Security and Manpower services for all Campuses of Hemvati Nandan Bahuguna Garhwal University Srinagar Garhwal, Uttarakhand on contract basis for a period of one year preferably from 01.04.2024, and extendable by another one year on the basis of proper evaluation of the services rendered and mutual agreement. Kindly submit your bids as per given instruction on or before 01.03.2024. The tender forms and other details can be obtained from the websites https://eprocure.gov.in or www.hnbgu.ac.in

Note: 05 Years experience should be determined as on **31.12.2023**

NAME OF WORK	"PROVIDING SECURITY and MANPOWER SERVICES to HEMVATI NANDAN BAHUGUNA GARHWAL UNIVERSITY SRINAGAR GARHWAL UTTARKHAND"	
	BAHOGONA GARHWAL UNIVERSITY SRINAGAR GARHWAL UTTARRHAND	
The ESTIMATED value of the	Rs. 900 Lakhs (9 Crore)	
work		
EARNEST MONEY DEPOSIT	45 Lakhs	
Bid Security Deposit		
COMPLETION PERIOD	As per terms and condition	

TENDER SCHEDULE

Downloading of Tender documents from CPP Portal	10/02/2024 14:00 Hrs.
Tender submission last date time	01/03/2024 14:00 Hrs.
Tender Opening Date	02/03/2024 14:00 Hrs.

Dr.(Dhiraj Sharma) Registrar Er.(V.N.Bahuguna) Executive Engineer

TECHNICAL BID

ELIGIBILITY CRITERIA and TERMS & CONDITIONS

Only those Bidder's/Tenderers, who are providing Security & Manpower services in Central Government/State Government Departments, Autonomous Bodies, Public or Private Sector Companies/Undertaking, can participate in the tender.

Following self-attested, Certificates must be scanned and uploaded:

- 1. The Bidder/Tenderer should be either registered as a Company under Companies Act 1956/ 2013 or as a Partnership (including Limited Liability Partnership) under Partnership Act, 1932 as the case may be and should be in existence as such entity for not less than five years before 31.12.2023.
- The Bidder/Tenderer should have a valid License and Number under Private Security Agencies Regulation
 Act 2005 (PSARA) under the appropriate authority of State of Uttarakhand as per concerned Acts/Rules;
 Attach self-attested photo-copy of registration.
- 3. The Bidder/Tenderer should have a similar minimum of Five years experience as of **31.12.2023** during the last seven years in the field of providing Security & Manpower Services and have successfully completed the same. In support of this, Bidders/Tenderers should submit a copy of such work orders along- with satisfactory completion certificates issued from at least three (03) clients in recent years.
- 4. EMD of Rs. Forty Five Lacks must be deposited by the Bidder before the date of closing of the BID and the copy of receipt is to be enclosed as a proof.
- 5. The Bidder/Tenderer should have on their wage rolls a minimum of 500 Security/manpower on 30.12.2023. The certificate must be issued/ certified by the Charted Accountant, scanned and uploaded.
- 6. The Bidders/ Tenderers should be registered with Government Labour Department and possess/hold a valid license issued by the Central/concerned Department for providing Contract Labour under the Contract Labour (Regulation and Abolition) Act. In case any other permission or certificate is required for providing Contract Labour to HNBGU the Bidder/Tenderer will be required to submit the same within one month of award of the work. The successful Bidder/Tenderer would be required to deploy Manpower and Security Guards under watch and ward duty (with and without arms) as per norms prescribed under the said Act. Certificates must be self-attested, scanned and uploaded.
- 7. The bidder/Tenderer should be registered with EPF Authorities and should have a valid provident fund Registration Number under EPF Act issued by EPF Authorities end Employees State Insurance Acts or any other labour authorities including under the Contract Labour (Regulation and Abolition Act). Certificates must be self-attested, scanned and uploaded.
- 8. The bidder/Tenderer should be registered with ESI Authorities and should have a valid ESI Registration Number issued by ESI Authorities under ESI Act 1948. Certificates must be self-attested, scanned and uploaded.
- The Bidder/Tenderer should be registered with GST Authorities and should have a valid GST Registration Number issued by Tax Authority for Uttarakhand state. Certificates must be self-attested, scanned and uploaded.
- 10. The Bidders/Tenderers should have a PAN card and IT returns for the last five years. A self-attested photocopy of the same must be scanned and uploaded.
- 11. The Bidders/Tenderers should have a minimum Annual Turnover of Rs **10 crore (per year)** during the last five financial years i.e 2018-2019, 2019-2020, 2020-2021, 2021-2022 and 2022-2023 respectively. Specific Certificate of Annual Turn Over must be issued/ certified by the Charted Accountant, scanned and

uploaded. <u>Submission of Balance Sheet or Copy of Accounts in support of Turn Over will not be accepted and the Bid will be summarily rejected.</u>

- 12. Hemvati Nandan Bahuguna Garhwal University (HNBGU) authority has the right to debar Bidder/Tenderer having relatives working in the HNBGU from Tendering in any capacity. Certificates must be self-attested, scanned and uploaded (Non-Relationship Certificate)
- 13. The agency or any of its partners /directors/managers, etc. should not have been blacklisted/ debarred by any of the government agencies or departments or should not have been found guilty of commission of acts of moral turpitude or convicted for any economic offence or for violation of any labour laws etc by any court or any authority appointed to enforce any labour laws or regulations including by PF/ESI authorities or in violation of the Private Security Agencies (Regulation) Act, 2005.
- 14. No past contract of such agency should have been terminated in the past 5 years on account of violation of laws or deficiency of services or breach of contract. An undertaking to this effect shall be submitted by the bidder.

Scope of Work/Services

The Contractor shall have to provide round- the-clock security services and other office manpower as per requirement in all campuses (Srinagar, Chauras, Tehri and Pauri) and for sub office of Dehradun of the Hemvati Nandan Bahuguna Garhwal University, as mentioned in this tender document. The agency shall ensure the protection of the personnel & property of the Hemvati Nandan Bahuguna Garhwal University (HNBGU), prevent trespass with/without arms, perform watch and ward function including night patrol on the various Locations and prevent the entry of stray dogs and cattle and anti-social elements, unauthorized persons and vehicles inside the HNBGU Campuses. In case of any incident such as theft, robbery, fight, fire, accident at HNBGU Campuses or any untoward incident detrimental to safety & security of assets to the University, it is the responsibility of the Security agency to coordinate with the Security Officer or any officer designated by the University in lodging of FIR, legal proceedings, etc. The agency shall also ensure to supply fully trained/skilled other office staff as per the requirement of the university.

<u>DUTIES AND RESPONSIBILITIES OF SECURITY STAFF AND OTHER OFFICE MANPOWER</u> <u>STAFF</u>

- 1. The Security Agency will be responsible for overall security arrangements of all assets of HNBGU Campuses including offices, academic blocks, hostels and residential complexes, guest houses, etc. entrusted/ covered in the contract.
- 2. Security Agency will ensure that all instructions passed by the HNBGU administration from time to time are strictly followed and there is no lapse of any kind.
- 3. No items are allowed to be taken out without proper Gate Passes issued by the competent officers as laid down in the contract for in-out movement of stores. The specimen signatures and telephone numbers of the above-stated officers will be made available to the Security personnel.
- 4. Deployment of Guards/Security Supervisors will be as per the instructions of the authorized nodal officer from time to time and the security agency will be responsible for optimum utilization of guards/security supervisors.
- 5. The Guards on patrol duty should take care of all the lights, water taps, valves, water hydrants, door looking etc. installed over the premises.
- 6. It should be ensured that flower plants, trees and grassy lawns are not damaged either by the staff or by the students or by the outsider or by any cattle.
- 7. The Security Guards/Supervisors should be trained to extinguish the fire with the help of fire extinguishing cylinders and other fire-fighting material available on the spot. They will also help the fire-fighting staff in extinguishing the fire or in any other natural calamities.
- 8. In emergencies, Security staff/ Security Supervisors deployed shall also participate as per their role defined in the disaster plan, if any, Security personnel should be sensitized for their role in such situations.
- 9. The Security Guards shall assist the visitors in reaching their desired department/locations.
- 10. The Security Guard on duty shall not leave the premises until his reliever reports for duty.
- 11. Any other duties/responsibilities assigned by the HNBGU Administration may be incorporated in the agreement. The same shall also binding on the contractor.

- 12.To Provide **Manpower** on contract basis in HNBGU, Srinagar Garhwal, the Supplied Manpower should be competent enough to execute the work assigned to them.
- 13. The contract workers, as specified by the HNBGU (subject to Vary /change as per the requirement) would be engaged for six days a week in shift duty in all the campuses of HNBGU and/or as designated by the competent authority of HNBGU.
- 14. The contract workers shall attend to all work assigned to them by the concerned section In-charge/competent authority.
- 15. The personnel deployed shall be healthy, active and not less than 18 years of more than 55 years of age. Nobody shall have any communicable diseases.
- 16. The personnel deployed shall be smartly dressed in proper uniform and always with Identity Card. The agency shall provide fully trained and disciplined personnel who should be well behaved and well mannered.
- 17. The agency shall bear all expenses regarding uniforms, preparation of their Identity card, compensations, wages and allowances (DA), PF, ESI, Bonus and Gratuity as applicable relating to personnel engaged by it and abide by the provisions of various labour legislations including weekly off and working hours. The agency shall pay the wages to the personnel on or before the 7th day of every succeeding month, irrespective of the delay in payment of Bills by the HNBGU for whatever reason. Wages payable shall not be less than the payment of the minimum wages as declared by the concerned regulatory authorities.
- 18. If the agency wishes to replace any of the personnel, the same shall be done after Prior consultation with the HNBGU. The full particulars of the personnel to be deployed by the Agency including the names and addresses shall be furnished to the HNBGU along with testimonials before they are deployed for the job.
- 19. If a case of death or mishap occurred during discharging the duty, the compensation liability will solely lie with the Agency.
- 20. That agency's authorized representative (Owner/Director/Partner/Manager) shall personally contact the Deputy Registrar (Administration) of the HNBGU at least once a month to get feedback on the services rendered by the agency viZ-a-viZ corrective action required to make the services more efficient and effective.
- 21. The agency will have to give the salary slip to each of its personnel's deployed in the university services under this contract and a computerized sheet (comprehensive salary slips) showing the breakup of each amount paid and deductions made out of total wages as explained in para 17 above, in respect of each outsource employee shall be Submitted by the agency for each previous month, bill to finance wing of HNBGU. Unless the same is submitted in transparent manner the payment for concern or subsequent months will not be processed.

Site Visit

The bidders are advised to visit the campuses of H.N.B GARHWAL UNIVERSITY SRINAGAR GARHWAL to get the onsite assessment of the work on any working day between 10:00 AM to 5:00 PM by taking permission and acquainting themselves with the operating system before the submission of the tender documents. The cost of the visit shall be borne by the bidder.

Instructions to Bidders & Terms and Conditions

- 1. The Contract shall tentatively commence from **01.04.2024** and shall continue till **31.03.2025** or for a period of 01 year from the date of commencement whichever is earlier, unless, it is curtailed or terminated by HNBGU owing to deficiency of service, sub Standard quality of Security deployed, breach of contract, non-compliance with any relevant labour laws, or change in requirements of the HNBGU or for any other reasons.
- 2. The contract shall automatically expire on completion of one year unless extended further by the mutual Consent of the contracting agency and HNBGU.
- The contract may be extended on the same terms and conditions or with some additions/ deletions/modifications, for a further specified period of one year mutually agreed upon by the Successful Service Provider and HNBGU.
- 4. The contracting Service provider shall not be allowed to transfer, assign, pledge or sub contract its rights and liabilities under this contract to any other agency.
- 5. The HNBGU, at present, has a requirement of approximately 94 nos. of Security Guards, including 06 nos. of Security Supervisors, 98 no. of skilled, 84 no. of unskilled, and any other additional manpower, Including high skilled and semi-skilled as per on requirement, respectively. The requirement of the HNBGU may further increase or decrease, during the period of contract also, which the successful bidder would have to arrange on the same terms and conditions, specified in this contract.
- 6. The HNBGU reserves the right to terminate the contract anytime without assigning any reason after giving a one month notice to the selected Security, and for manpower Service Provider.
- 7. The security personnel and other office manpower deployed shall be the employees of the agency at all times and all statutory liabilities will be paid by the contractor such as ESI, PF, Workmen's Compensations, etc. The security persons deployed by the agency should be properly trained, have requisite experience and have the skills for carrying out a wide variety of Security and firefighting services using appropriate materials and tools/equipment.
- 8. The security agency shall engage only such guards and supervisors, whose antecedents and health have been thoroughly verified, including character and police verification and other formalities. The security guards and security supervisors should be physically and mentally fit to perform their duties. The security guards and security supervisors should be below 55 years of age. Preferably, the Security Guards and all security supervisors should be Ex-Servicemen or as decided by the University authorities. The agency shall be fully responsible for the conduct of its staff.
- 9. The security agency at all times should indemnify HNBGU against all claims, damages or compensation under the provisions of payment of wages Act 1936, Minimum wages Act 1948, Employer's Liability Act 1938, Workmen Compensation Act 1923, Private Security Agencies (Regulation) Act 2005, Industrial Disputes Act 1947, Maternity Benefit Act 1961 or any modification thereof or any other law relating thereof and rules made there under from time to time in this regard. Payment of minimum wages, notified by the concerned regulatory authorities, shall be ensured at all times.
- 10. The security agency should have his establishment /set up/mechanism/training institute to provide training aids or should have tied up with a training institute, with 2-3 Ex-servicemen/ Ex-Para Military Forces/ Ex-Policemen for training purpose at its own cost to ensure correct and satisfactory performance of its responsibilities under the contract.
- 11. The agency shall also depute a liaison officer at HNBGU Srinagar Garhwal Headquarters.

12. The agency to ensure that the manpower provided fulfills the requisite criteria of skilled, semi-skilled, highly skilled or the in the required trade/field category, for which it is provided. False certification or providing untrained/unqualified manpower may result to fraud and appropriate penalty action or action for blacklisting the agency may be taken by the University.

13. Place of Duty, Working Hours and Punctuality:

- (i) The personnel so deployed shall have to report for duty at all Campuses of the HNBGU.
- (ii) The eight hours shift generally will be from 0600 hrs. to 1400 hrs., 1400 hrs to 2200 hrs. and 200 hrs to 0600 hrs. But the timing of the shift are changeable and shall be fixed by HNBGU from time to time depending upon the requirements.
- (iii) The security personnel will have to report to the office at least 15 minutes in advance of the commencement off the shift for collecting necessary documents/instructions and to complete all other required for formalities as approved by HNBGU.
- 14. Adequate supervision will be provided to ensure correct performance of the said security & Manpower Services by the prevailing assignment instructions agreed upon between the two parties. To exercise effective control and supervision over the staff of the agency deployed, the supervisory staff will patrol/inspect in their areas of responsibility.
- 15. The security personnel and other office manpower engaged by the agency shall be dressed in neat and uniform (including proper name badges), failing which it will invite a fine of Rs 500/-on each occasion and habitual offenders in this regard shall not be allowed to be deployed.
- 16. The personnel engaged have to be extremely polite with very pleasant mannerism in dealing with the Staff/Students/ Visitors/ Attendants and should project an image of utmost discipline. The agency shall have to remove any person in case of staff complaints or as decided by the representative of the HNBGU if the person is not performing the job satisfactorily or otherwise. The contractor shall have to arrange a suitable replacement in all such cases.

17. Compensation

- (i) In case any of the agency's deployed staff under the contract is (are) absent, compensation equal to double the wages of such guards/supervisors/manpower absent on that particular day shall be payable to HNBGU and the same shall be deducted from the agency's bills.
- (ii) In case any of the agency's guards/manpower deployed under the contract fails to report in time and the agency is unable to provide a suitable substitute in time for the same it will be treated as absence and compensation of double the wages shall be payable to HNBGU.
- (iii) In case any public complaint is received attributable to misconduct/misbehavior of agency's guards/manpower a penalty or Rs.500/- for each such incident shall be levied and the same shall be deducted from the agency's bill.
- 18. The contractor shall bear all the expenses incurred on the following items, i.e., Provision of uniform, torches and cells, lathis/ballams and other implements to security staff, stationery for writing duty charts and registers at security checkpoints and records keeping as per requirements.
- 19. The agency will provide to the Authority a list of all personnel so deployed with permanent and present address along with their latest photographs.
- 20. it shall be the responsibility of the agency to issue the employment card/photo/identity card to the workers and maintain the muster roll, the wage register and other registers as provided in the contract Labour (Regulation & Abolition) Act. Agency has to ensure that all its employees deployed in HNBGU invariably wear uniforms and ID cards during office hours.

- 21. The agency shall replace, within twenty-four hour, any of its deployed personnel, if they are unacceptable to the Authority because of security risk, incompetence, conflict of interest and breach of confidentiality or frequent absence from duty/misconduct on the part of the Security supplied by the agency, upon receiving written notice from the Authority. Notwithstanding the above, The University shall have the right to ask to change /replace the personnel at any point in time without assigning any reason.
- 22. HNBGU shall not be liable for any loss, damage, theft, burglary or robbery of any personal belongings, equipment or vehicles of the guards/manpower of the agency.
- 23. The agency shall be responsible for any damages done to the property of the University by the personnel so deployed. HNBGU will be free to recover it from the security deposit given by the agency or from any other dues or recover as per law.
- 24. The agency's personnel working in the University should be polite, cordial, positive and efficient while handling the assigned work and their actions should promote goodwill and enhance the image of the University. The agency shall be responsible for any act of indiscipline on the part of persons deployed by it.
- 25. The Security staff deployed by the agency in the HNBGU shall not claim any benefit compensation, absorption or regularization of their services in the HNBGU either under the provision of Industrial Disputes Act, 1947 or Contract Labour (Regulation & Abolition) Act, 1970 or any other law/Act. The agency shall have to obtain an undertaking from the deployed persons to the effect that the deployed person is the employee of the agency and shall submit the said undertaking to HNBGU. In the event of any litigation on the status of the deployed persons, HNBGU shall not be a necessary party to such proceedings, however, in any event, either the deployed persons or to the order of the Court, the HNBGU is made a party to such dispute, the agency shall take all steps to protect the interest of HNBGU and the agency shall reimburse the expenditure that would have been borne by HNBGU to defend itself if so required.
- 26. The agency shall ensure that the persons deployed are disciplined and shall enforce the prohibition of consumption of alcoholic drinks, paan, gutkha, smoking, loitering and shall not engage in gambling. Satta or any immoral act.
- 27. The agency shall be solely responsible for making payment directly to the deployed Security and other staff by the 7th of each month and raise the bill with attendance sheet duly verified for actual shifts manned/operated the personnel deployed by the agency and submit the same to HNBGU by 10" of the succeeding month.
- 28. If as a result of the post-payment audit any overpayment is detected in respect of any work done by the agency or alleged to have done by the agency under the tender, it shall be recovered by HNBGU from the agency.
- 29. The security personnel deployed by the agency shall work under the overall supervision & direction of the agency and shall be guided by the security officer or any other officer designated by the HNBGU to the extent required. Other office staff shall be guided by respective controlling officers.
- 30. The agency will properly maintain the muster roll of the person employed/engaged in connection with the work at the premises of the HNBGU.
- 31. Payment to such workers must be made by the agency through e-transfer only. To ensure this, the agency will get a bank account opened for every engaged security personnel and other office manpower.
- 32. The agency will ensure that workers engaged by him must receive their entitled wages on time. In view of this, the following procedure will be adopted:

- (i) To ensure that such workers get their entitled wages by the 7th of the following month, the following schedule will be adhered to:
- (ii) Monthly bill cycle will from 1st day of the previous month to the last day of the month.
- (iii) Monthly bill as per the above cycle will be submitted by the agency on the 10th of the following month.
- (iv) The agency must ensure that entitled wages of the workers are credited to their bank account by the 7th of the following month; the agency will not be given any relaxation in this matter.
- (v) While submitting the bill for the next month, the services provider must file a certificate certifying the following:
 - (i) Wages of workers were credited to their bank accounts on(date) (copy of bank statement enclosed in respect of the personnel deployed at HNBGU)

 - (iii) EPF Contribution relating tomember of workers amounting to Rs.....was deposited on (copy of the challan enclosed in respect of personnel deployed at HNBGU.).
 - (iv) The Agency is complying with all statutory labour Laws including the Minimum Wages Act.
 - (v) The agency should submit the bill, by the above schedule, to the University.
- 33. For all intents and purposes, the agency shall be the "Employer" within the meaning of different labour Legislations in respect of security personnel and other the office manpower deployed by it. There shall be no claim by such deployed persons of any employment in HNBGU. The persons deployed by the agency in the HNBGU shall be the employees of the agency at all times and not have any stake or claims like employer and employee relationship against HNBGU.
- 34. The agency shall be solely responsible for the redressal of grievances, if any, of its staff deployed at HNBGU. The HNBGU shall, in no way, be responsible for the settlement of such issues whatsoever.
- 35. The HNBGU shall not be responsible for any financial loss or any liabilities arising out of accident or death to any of the security personnel and other office manpower deployed by the agency in the course of their performing the functions/duties or for payment toward any compensation.
- 36. Adequate supervision will be provided to ensure correct and effective performance of the security services by the prevailing assignment and instructions agreed upon between the two parties. The security personnel shall ensure that there are no unidentified/unclaimed/suspicious objects/persons in the building/premises. The vehicles that enter the premises must be identified, noted in the register and parked at designated places.
- 37. The agency's personnel shall not divulge or disclose to any persons, any details of office, operational process, technical know-know, security arrangements and administrative/organizational matters.
- 38. The agency will be responsible for compliance with all statutory provisions including Minimum Wages, Provident Fund, and Employees State Insurance, contract labour and any other applicable law in respect of the persons deployed by them in HNBGU. The HNBGU shall have no liability in this regard. Payment of the bill will be made only after the successful submission of statutory payment receipts.
- 39. The agency shall also be liable for depositing all taxes, levies, cess, etc. on account of service rendered by it to HNBGU to the concerned tax collections authorities from time to time as per extant rules and regulations in the matter.

- 40. The agency shall maintain all statutory registers under the Law and submit periodical returns and statements. The service Provider shall produce the same, on-demand, to the concerned authorities and HNBGU or any authority under Law.
- 41. The Tax Deduction at Source (T.D.S.) shall be done as per the provisions of Income Tax Act/ Rules, as amended from time to time and a certificate to this effect shall be provided to the agency by HNBGU.
- 42. In case, the service provider fails to comply with any statutory/taxation liability under appropriate law, and as a result, thereof the HNBGU is put to any loss/obligation, monetary or otherwise, the HNBGU will be entitled to get itself reimbursed out of the outstanding bills or the Performance Security Deposit of the agency, to the extent of the loss or obligation in monetary terms or shall be entitled to recover the same by legal recourse.
- 43. The agency shall submit proof of deposit of PF/ESI and of other statutory dues, payable by it in respect of its staff, deployed in HNBGU, which shall be a pre-requisitecondition for payment of its monthly bills.
- 44. In case of breach of any terms and conditions as specified in the contract and signed between the parties, the Performance Security Deposit of the Security Service/Manpower Providers will be liable to be forfeited by the HNBGU besides, annulment of the contract and other legal recourse.
- 45. The successful bidder who is awarded the contract by HNBGU will retain all the documentary proof/papers deposited with the respective statutory bodies/Government departments, i.e., Employees State Insurance, Provident Fund and GST. All such documents/papers will be necessarily submitted with in seven days by the Security/manpower service Provider as and when they are requisitioned by HNBGU, failing which a penalty of Rs.100/-per day shall be deducted from the monthly bill of the agency.
- 46. The HNBGU reserves the right to withdraw/relax any of the terms and conditions mentioned above to overcome any problem encountered at a later stage for the smooth and timely provision of services.
- 47. Any delay or forbearance on the part of HNBGU or any waiver of its rights or condonation of any acts, on the part of HNBGU, shall not be construed as a waiver of the obligations of the agency and it shall continue to be liable for all such acts or defaults.

48. Award of Contract/Criteria for Bid Evaluation

- a) HNBGU may award the contract to the successful evaluated bidder, whose bid is responsive and who is eligible and qualified to perform the contract satisfactorily as per the terms and conditions incorporated in the bidding document.
- b) HNBGU will communicate to the successful bidder that its proposal has been accepted. The letter (hereinafter and in the Condition of contract called the "Letter of Offer") shall prescribe the terms of payment to the contractor in consideration of the execution of work/services by the contract as prescribed in the contract.
- c) Failure of the successful bidder to comply with the requirements of the above clauses shall constitute sufficient grounds for the annulment of the award and forfeiture of bid security.
- 49. Criteria for Bid Evaluation: Those bids qualified after technical evaluation; the contract will be awarded to the bidder who will have quoted the lowest rates in the financial bid.
- 50. If the rates quoted by the two or more bidders are found the same, L-1 will be decided based on the marks/grading obtained in the evaluation of the technical bids.
- 51. In the case where two or more lowest bidder's technical marks/grading found the same, L-1 will be decided based on the bidder's offer for providing additional services in *form* of equipment/technologies/any other relative facilities without any additional charges.

52. Performance security Deposit and Award of Contract

The successful bidder who is awarded the contract shall be required to deposit a Performance Security Deposit of 10% of the contract value or (Rs Ninety Lakhs) in the form of irrevocable Performance Bank Guarantee (PBG) from State Bank of India drawn in favour of "Hemvati Nandan Bahuguna Garhwal University", payable at Srinagar Garhwal initially for a period of twelve months from the day of award of contract. In case, the contract is further extended beyond the initial period, the Bank Guarantee will have to be accordingly extended/ renewed by the successful Security & Manpower Service provider. All incidental charges whatsoever such as premium, commission etc. concerning the Bank Guarantee shall be borne by the successful bidder. Non-deposit of PBG within the stipulated time shall render the contract invalid at the discretion of HNBGU.

- (a) The successful Tenderer shall execute an agreement on a non-judicial stamp paper of value Rs.100/-(stamp duty to be paid by the tenderer within 21 days from the date of the issue of "Letter of offer" by the University.
- (b) If the successful Tenderer fails to execute the agreement and/or to deposit the required security deposit within the specified time or withdraw his/her tender, after the intimation of acceptance of his/her tender or owing to any other reasons, he is unable to undertake the contract, his contract will be cancelled and the EMD deposited by him along with the tender shall stand forfeited by the University.

53. Effectiveness and Duration of Contract

The contract shall come into effect on tentatively w.e.f. 01/04/2024 or from the date of commencement and will be valid for a period of 01 year from the dare of commencement. The contract may be extended further for one year at a time on the same terms and conditions subject to a maximum of total two years, solely at the discretion of HNBGU.

54. Commencement of Services

The Security & Manpower Service Provider should commence its services within 10 days of the signing of the contract or any other date mutually agreed by both the parties. However the same can be further extended with the mutual consent of both the parties.

The Competent Authority of the HNBGU reserves the right to cancel all bids or discontinue this tender process, without assigning any reason at any time before signing an agreement with the successful bidder.

The bidder will be bound by the details furnished by him/her to HNBGU while submitting the tender or at a subsequent stage. In case, any of such documents furnished is found to be false at any stage, it would be deemed to be a breach of terms of contract making him/her liable for legal action besides termination of the contract.

- 55. This document does not constitute nor should it be interpreted as an offer or invitation for the appointment of the Security & Manpower Services Provider described herein.
- 56. Accordingly, interested recipients should carry out an independent assessment and analysis of the requirements and the information, facts and observations contained herein.

- 57. This document constitutes no form of commitment on the part of the HNBGU. Furthermore, this document confers neither the right nor an expectation on any party to participate in the proposed Security/manpower Service Provider selection process.
- 58. When any proposal is submitted under this Notice Inviting Tender (NIT), it shall be presumed by HNBGU that the bidder has fully ascertained and ensured its eligibility to render service as a Security and manpower Service Provider. In the event of the same being selected ultimately to act as such. Under the respective governing laws and regulatory regime and that there is no Statutory or regulatory prohibition or impediment to acting as such Security and Manpower Services provider and it has the necessary approvals and permission and further suffers no disability in law or otherwise to act as such.
- 59. By acceptance of this document the tenderer agrees that any information herewith will be superseded by any Subsequent written information on the same subject made available to the tenderer with access to any additional information or to update this document or to correct any inaccuracies, therein, which may become apparent, and HNBGU reserves the right at any time and without advance notice, to change the procedure for the Selection of Security and manpower service provider.
 - 60. HNBGU reserves the right to vary/alter/amend the eligibility Criteria for the Security and manpower services Provider at any time, at its discretion, before the last date of submission of bids.
 - 61. The Security/manpower Service providers shall comply with and abide by such directions that HNBGU may issue from time to time.
 - **62.** The proposal and all correspondence and documents shall be provided in English/Hindi. All proposals and accompanying documents received within the stipulated times shall become the property of HNBGU and will not be returned under any circumstances.
 - 63. The tender shall be valid for six months from the last date of submission of bids. A tender valid for a shorter then 6 months period may be rejected as non-responsive.
 - 64. Any matter relating to the appointment of security & Manpower Service Provider or the procedure for the appointment of Security & Manpower Service Provider shall be governed by the Laws of the Union of India. Disputes, if any arising under the said process shall be subject to the jurisdiction of courts at Pauri Garhwal, Uttarakhand or Nainital, High Court, Uttarakhand.
 - 65. Information and Instructions for bidders posted on the website shall form apart of bid documents. Information and Instructions can be seen and downloaded from the University website or free of cost.
 - 67. The intending bidder must have a valid class-III digital signature to submit the bid.
 - 68. On the opening date, the bidder can Login and see the bid opening process.
 - 69. Bidder shall upload the documents in the form of JPG format and PDF format only.
 - 70. If any cell is left blank and no rate is quoted by the bidder, the rate of such item shall be treated as "0" (ZERO).
 - 71. Copy of En1istment.Order and other documents as specified in the bid document shall be scanned and uploaded to the website/Portal within the period of bid submission.
 - 72. Online bid documents submitted by intending bidders shall be opened only for those bidders, whose EMD is deposited and other documents are scanned and uploaded and found in order. The bid submitted shall become invalid and the tender processing fee shall not be refunded if:

- a. The bidder is found ineligible.
- b. he bidder does not deposit online EMD/Bid Security/Security Deposit.
- c. The bidder does not upload all the documents (including GST registration) as stipulated in the bid documents.
 - 73. The bidders should quote their competitive rates based upon the Terms and Conditions forming part of their tender document. Order will be placed to the successful bidder out of the eligible bidders or as per terms and conditions, given in the tender document.
 - 74. The Earnest Money Deposit (EMD)/Bid Security/Security Deposit of bidders; who rates are not approved, will be returned within 60 days upon finalization of the tenders. No interest will be paid on the amount of the EMD security of deposit. However, the EMD security deposit of the bidder, whose rates are accepted, will be returned on submission of performance guarantee undertaking. After completion of one year after awarding the order and the EMD/Bid Security/Security Deposit will be released and adjustment of final account shall be made.
 - 75. At any time before the deadline for submission of bids, the University may, if necessary. modify the tender document by a written amendment. All prospective Tender's will be notified of the amendment which will be binding to all the bidders. The amendments will be notified on the Portal or www.hnbgu.ac.in.
 - 76. Opening of Bids: The tender committee/competent authority of the University will decide those bids qualified after the Technical evaluation
 - 77. The "Service Charges" quoted by the Bidder/Tenderer in the "Financial Bid are being paid to Bidder Tender as the profit margin for proving the security personnel and other office manpower on a contract basis and should include all charges for the uniforms of security personnel and other office manpower and cost of arranging and maintaining own cost for proper cleaning of uniform with a whistle, lathi, badges, torch etc. and also photo-identity cards as per laid down rules for private security/service providing agencies.
 - 78. The Bidder Tenderer is required to deposit statutory payments like EPF and ESI with the concerned authorities timely through separate Challan for HNBGU giving names of security guards/manpower deployed at HNBGU, treating it as a mandatory requirement. Please note the reimbursement of these expenses will be made only on submission of a separate challan for HNBGU for the person deputed in HNBGU.
 - 79. The Bidder/tendered, on the award of the contract, is required to submit an Aadhaar card, Voter ID, with the list of workers deployed by them along with details like age, father's name, residential address, etc. The police Verification report in respect of each security guard/manpower is required to be arranged, obtained and submitted to HNBGU by the Bidder Tenderer at his own cost
 - 80. Deposit EPF and ESI Contribution in respect of security guard & Manpower deployed at HNBGU through a separate Challan for HNBGU every month in time and submit a copy of the same duly certified, stamped and signed by authorized signatory as proof of payment to statutory authorities along with complete details of contribution deposited in respect of each workman manpower on their letterhead duly stamped and signed by authorized signatory as treating it as a mandatory requirement.
 - 81. Payment of the total amount of monthly wages and other charges mentioned in the Tender Document to the security guards/security supervisors & Manpower deployed at HNBGU (which should be equivalent to the amount payable to the Vendor by the university, duly stamped and signed by authorized signatory) should be through "Etransaction" only, treating it as a mandatory requirement. Payment of several minimum wages, overtime and other charges to the security guards/manpower in cash is not acceptable to the University.
 - 82. The service provider has to Arrange/Apply for "On-line" police verification in respect of each security guard/security supervisor & Manpower deployed at HNBGU on its own expenses and submit police verification report obtained from the police authorities in respect of each security guard/security supervisor & Manpower before deployment at HNBGU, treating it as a mandatory requirement. Please note that an online application for police Verification is to be made by Bidder/Tenderer giving declaration that the security guard/security supervisor & Manpower in question is his/their own employee. Police verification applied by the individual security guard & Manpower will not be accepted.
 - 83. The service provider has to provide alternate security personnel and other office manpower, whenever the regular security guard deputed by them is not reporting for duty treating it as mandatory requirements. In case of failure to provide alternate security personnel and other office manpower, the bidder/ tenderer should be ready to bear the penalty as per terms conditions of the Tender Document. HNBGU will not allow the Bidder/Tenderer to recover/depute this penalty amount from the amount payable to the security personnel other office manpower.

- 84. The Bidder/Tenderer are required to submit a **Letter of Acceptance** in this regard as per specimen enclosed and noncompliance of the above –noted mandatory requirements or any requirement given in this tender document and any deviation in compliance of the requirement mentioned in the tender document will be treated as default in providing satisfactory services. In such an event, the HNBGU reserves the right to cancel the work order given to Bidder/Tenderer and the security deposit deposited with HNBGU by such Bidder/Tenderer will be forfeited.
- 85. The bidder/tenderer will obtain the PF Number and ESI Number for security guards/supervisor & Manpower from the appropriate authority and submit a copy of the same to the HNBGU. The **Bidder/tenderer will also obtain an ESI card for the security guards & Manpower** from the concerned statutory authority and hand over the same to the security guards & Manpower under acknowledgement and provide a photocopy of the same to the HNBGU.
- 86. The behavior of the security guards & Manpower should be polite, cordial, and obedient and not convicted in any Civil or Criminal Court/law Agencies. The Bidder/Tenderer, on the award of contract, shall have to give Undertaking in this regard to HNBGU. In case of any misbehaviour, in addition to taking legal action, the Bidder/tenderer will be penalized for the same and the decision of the competent authority of the HNBGU in this regard shall be final and binding on the Tenderer.
- 87. The security guard & Manpower deployed by the Bidder tenderer would wear well stitched and ironed uniforms during duty hours as approved by HNBGU and provided by the Bidder/Tenderer treating it as a mandatory requirement. A penalty of Rs. 500/- per occasion per person will be imposed, if the security guard deputed is found not wearing an approved uniform.

88. LEGAL

- (i) The contractor shall pay the wages at the rate applicable for "C" areas effective from **01.04.2024** as per notification issued by the CLC, Ministry of Labour and Employment, Govt of India/Government of Uttarakhand under the Manpower and security services (revised from time to time).
- (ii) The contractor shall be responsible for timely payment to the deployed manpower duly complying with all statutory provisions relating to Minimum Wages, Provident Fund and Employees State Insurance, Leave, Gratuity, etc. And other social security schemes directed by Central Govt.
- (iii) For Security services in the category of Ex. Service Man the DGR approved wage notification will be applicable.
- (iv) For Manpower services Central Minimum Wage Notification (C-zone) will be applicable.
- (v) The contractor shall also be liable for depositing all taxes etc. on account of service rendered by him to the office to the concerned tax collection authorities from time to time as per rules and regulations on the matter.
- (vi) The tendering agency shall maintain all statutory registers required under the applicable laws. The agency shall produce the same, on-demand, to the concerned authority of this office or any other statutory authority.
- (vii) The Tax Deduction at Source (TDS) shall be deducted as per the provisions of the Income Tax Department, and GST applicable as amended from time to time and a certificate to this effect shall be provided to the agency by HNBGU.
- (viii) In case, the agency fails to comply with any statutory/taxation liability under appropriate law, and as a result of thereof, HNBGU is put to any loss/obligation monitory or otherwise, HNBGU. will be entitled to get itself reimbursed out of the outstanding bills or the Security deposit of the agency, to the extent of the loss or obligation in monetary terms.
- (ix) The contractor shall keep HNBGU, Srinagar Garhwal indemnified against claims, if any of the workmen and all costs and expenses as may be incurred by HNBG, Srinagar Garhwal in connection with any claim that may be made by any security guard and manpower.
- 89. **The rate of items** shall be filled online CPP Portal only, a copy of the same duly certified may be enclosed as PDF document. **Any deviation to this clause will deber the agency to participate in the Bidding process**.
- 90. Disputes & Differences: Decision of the Hemvati Nandan Bahuguna Garhwal University, Srinagar Garhwal regarding the compliance of the contract, levy of compensation for delay and payments for extra work done shall be final and binding on the contractor. However, any dispute arising out of this contract can be referred to an Arbitrator.
- 91. TERMINATION: This agreement may be terminated either partly or fully by giving one month notice in writing of

the intention to terminate without specifying any reason(s) for termination. On termination of the contract, the contractor shall take steps to withdraw all employees in a smooth and orderly manner.

I/We have carefully read the above terms & conditions and undertake to abide by the same

Firm's Name	
Owner' Name	
Signature of owner	

Technical Bid Evaluation TOTAL MARKS FOR TECHNICAL BID IS 110 (One Hundred Ten)

Sr.No.	Below Criteria will be considered for Agencies subjects to the submission of relevant documentary proof with a clear indication	Points
1	Experience certificate/agreements/proof of work having a	Total 25 Marks
-	minimum of 500 security personnel and other manpower per year	Total 25 Walks
	(Documentary proof is required Last 07 Years)	
	No. of Contracts in last Three Financial Year	
	a) Below 5 number	5
		10
		15
	7 - 5 - 5 - 5 - 5 - 5 - 5	
2	d) Above 10 number	25
2.	No. of Manpower deployed in a single contract in last five Financial Year	15 Max marks
	a) 500 to 550 No.	5
	b) above 550 to 600 No.	10
	c) Above 600 No.	15
3.	Types of Organization of Security and manpower Service Provided	Total 10 Max Marks
	to	
	a) Proprietary, Pvt. Limited Companies	2
	b) State Govt-PSU/Autonomous Body	5
	c) Central Govt-PUS/CPSU/Autonomous Body, but not	7
	state	,
	d) Central Govt. /Autonomous Residential Education	10
	Institute	10
4.	No. of Current (Single Security Services) Contracts in execution as	Total 15 Max Marks
	per Total 15 Max M Quantum of Value (Rs. in Crore per annum)	
	a) 05 to 10	5
	b) Above 10 to 20	8
	c) Above 20 to 40	10
	d) Above 40	15
5.	Branch offices in Uttarakhand (address supported by Shop and	Total 5 Max marks
	establishment certificate)	
	a) 1-2	1
	b) 2-3	3
	C) more then 3 offices	5
6.	Company Owned Training Centre for security personnel at least	Total 5 Max marks
0.	one in Uttarakhand)	Total 5 Max marks
	a) 1-3	1
	b) 4-5	3
	c) Above 5(at least one in Uttarakhand)	5
7.	Company-owned vehicles deployed at various sites duly certified	Total 5 Max Mar
	by the concerned company deployed (attach RC of the vehicle)	
	a) 10-15 Four wheeler +20-25 Moto cycle	1
	b) 16-20 Four wheeler +26-30 Moto cycle	3
	c) Above 30 four wheeler +Including Vehicles equipment	5
	with fire services above 50 Motor Cycles	
8.	Registration Certificate of the Firm along with the date of	Total 10 Max Mar
	registration (Total years of Exp.)	
	a) Up to 05 year	2
	b) above 5 to 10 years	5
	c) above 10 to 15 years	7
	d) above 15 years	10
9.	Financial Ability: Average Annual Turnover in Crore of the	Total 15 Max Mar
J.	organization of Last Three Financial Year	TOTAL TO IVIAX IVIAI

	a) 10 to 20	5
	b) above 20 to 50 years	7
	c) above 50 to100 years	10
	d) above 100	15
10.	O to 05 Marks will be awarded for the availability of the intelligent/digital systems for management for monitoring of a. Recruitment, b. operations c. attendance d. training e. integral capability manpower. for quality assurance. F. latest equipment support, additional services in form of equipment/technologies/any other relative facilities without any additional charges	Total 15 Max Marks Please provide details of additional to design and execute electronic security solutions in consonance with services, which are proposed to be provided by the agency without any additional charges.

Note- Bidders have to score a minimum of 60 Marks in Technical bid for qualifying the opening of financial bid.

Note- In case of tie in the highest evaluated score among the bidders, the bidder having highest value of gross income as depicted in the IT annual returns will be awarded the contract. Accordingly, bidders have to enclose self-attested of copies of IT returns and audited financial statements along with their technical bid.

Check List / Mandatory documents to be uploaded

Note: The Technical Bid shall be instantly rejected if the following documents are not scanned and uploaded online.

S.No.	Particulars	Yes/No.
1.	Online payment of Rs.45,00,000.00 (Rs. Forty five lakhs Only) as	
	EMD/ Bid Security /Security Deposit.	
2.	A copy of registration of Company Under Companies Act 1956/ 2013	
	or as a Partnership (including Limited Liability Partnership) under	
	Partnership Act.1932	
3.	A copy of similar nature tasks/works minimum Five years' experiences	
	as on 31/12/2023 during last seven years in the field of providing	
	Security & Manpower Services	
4.	A copy of the annual turnover of the firm during the last 5 years	
	(should not be less than Rs 1000 Lakhs per year.)	
5.	A copy of the Income Tax Return of the firm/company/agency	
	(Individual in case sole proprietary for the last five financial years.	
6.	A copy of e registration of GST and PAN Card	
7.	A copy of Employee Provident Fund Registration No	
8.	A copy of Employee State Insurance Registration No.	
9.	A copy of the registration with Government Labour Department and	
	possess/hold a valid License issued by Central/concerned Department	
	for providing Contract Labour under the Contract Labour (Regulation	
	andAbolition) Act.	
10.	A copy of valid License and Number under Private Security Agencies	
	Regulation Act 2005 (PSARA) under the appropriate authority of State	
	of uttarakhand as per concerned Acts/Rules	
11.	Any other documents as may be necessary for connection with the	
	job tendered for, including certificate of experience and list of clients	
	(with contact number and address) where presently services are	
	being provided/have be provided in last 07 Years	
12.	An undertaking by the bidders that his near relative is not in service	
	of H.N.B. Garhwal University Srinagar Garhwal Uttarakhand.	
13.	A copy of the affidavit giving undertaking by the tenderer regarding	
	non- debtor or black listed by any organization on Rs. 100/- non-	
	judicial stamps paper	
14.	A copy of declaration by the Bidder regarding acceptance to Terms &	
	Conditions of the Tender.	
15 Bidder Profile /Mandate Form with enclosures.		

Bidders Profile Form

Sl. No.	Firm's Name/		
	Name of Tendering Security and		
	manpower Service Provider		
	Date of Incorporation of Company		License Number
	(Attach ROC Registration certificate,		under Private
	Registered Partnership Deed etc.)		Security Agencies
	Registered Farthership Deed etc.)		Regulation Act 2005
			(PSARA)
01	Owner's Name	1.	(1 0)
	Name of Director Partners	2.	
		3.	
		4.	
02	Full Postal Address of Registered Office		
03	E-Mail address		Website address
04	Contact Person's name		Contract No.
05	GST No.		PAN
06	Employee Provident fund Registration		Registration number
	No.		with Government
			Labor Department
07	Employee State Insurance Registration		
	No.		
08	List and nos of documents uploaded as		
	per annexed check list		
Note: Bidder/Firm Must Print GST No. And Current Bank Account No With ISBN No. on their Head/Bill/Quotations.			

Mandate Form

Electronic Clearing Service (Credit Clearing)/ Real Time Gross Settlement (RTGS) Facility for Receiving Payment

Detail of Account Holder:

1.	Firm/Contractor/Agency	
2.	Name of Account Holder	
3.	Complete Contact Address	
4.	Telephone Number/Mobile Number	
5.	E-Mail	

Bank Account Details:

1.	Name of the Bank
2.	Branch Name with Complete Address
3.	Telephone Number and E-Mail of the Bank
	Branch
4.	Whether the Branch is Computerized
5.	Whether the Branch is RTGS enabled? if
	yes, then what is the Branch's IFCS Code?
6.	Is the Branch also NEFT Enabled
7.	Type Of bank Account
	(SB/Current/ Cash Credit)
8.	MICR Code of Bank
9.	Complete Bank Account Number
10.	Repeat Bank Account Number

Note: All the information mentioned above is to be filled in online only.

INSTRUCTIONS AND TERMS AND CONDITIONS FOR QUOTING RATES AND SUBMITTING FINANCIAL BID

- 1. The Minimum Wage rate for Security Staff will be considered under WATCH AND WARD (without arm) & Manpower Category as per the current rate of minimum wages applicable for "C" Area effective from 01/04/2024 as per Notification(revised from time to time) issued by Central Labour Commissioner, Government of India.
- 2. The Minimum Wage Rate per Worker is **for a duty of eight hours daily**. The Duty Hours can be altered by the HNBGU per requirement.
- 3. The Minimum Wages Rates per worker as per category specified will be revised as per revision of Minimum Wages rates notified by Central Labour Commissioner, Government of India from time to time.
- 4. The bidders/tenderer is required to provide the Security and manpower Services as per contract for an Initial period of one year from the date of award of contract with a provision to extend the contract for a further period of one year with the same terms and conditions subject to satisfactory services. The rates of "Service Charges" quoted by the Bidder/Tenderer in their Financial Bid shall remain fixed during the period of the Contract and no revision in rates will be permitted.
- 5. The "Services Charges" quoted by the Bidder/Tenderer in their "Financial Bid "are being paid to Bidder/tenderer as the profit margin for providing the security and manpower services in HNBGU and should include all charges for conveyance expenses for movement of workers for providing and efficient security services.
- 6. Criteria for Bid Evaluation: Those bids qualified after technical evaluation; the contract will be awarded to the bidder who will have quoted the lowest rates/Service Charge in the financial bid
- 7. If the rates/service charge quoted by the two or more bidders are found the same, L-1 will be decided based on the marks/grading obtained in the evaluation of the technical bids.
- 8. In case where two or more lowest bidder's technical marks/grading are found the same, L-1 will be decided on the basis of the bidder's offer for providing additional services in form of equipment/technologies/ any other relative facilities without any additional charges.
- 9. The decision of the competent authority of HNBGU shall be final and binding on all the tenderers/Bidders in this regard.

Rate Analysis

	DGR RATE BREAK-UP FOR SECURITY				
SI.	COST HEAD	RATE (%)	ESM Security Guard	ESM Supervisor	
Central	minimum Wages Category		Skilled	High-Skilled	
А	Minimum Wages		709.00	832.00	
			709	832	
В	Statutory obligation@	16.25%			
	ESIC	3.25	23.00	27.00	
	EPF	13.00	75.00	75.00	
	Gratuity	0.00	0.0	0.0	
С	HOUSE RENT HRA (Basic+Vda@8% or 1800 Whichever is higher)	8.00	69.2	69.2	
D	ESI on HRA	3.25	2.3	2.3	
E	Bonus	8.33	59	69	
F	Uniform Outfit Allowance	5	35.5	41.6	
G	Uniform Washing Allowance	3.00	21.3	25.00	
Н			994.30	1141.39	
I	Service Charge@	3.85	38.3	43.9	
J	Net Rate/Day		1032.58	1185.33	

Rate for Manpower (Outsource)

SI.	COST HEAD	RATE IN %	CMW	CMW
Central M	inimum Wages		Unskilled	Skilled
category				
А	Minimum Wages		504	709
	as applicable			
В	Statutory	21.06		
	obligation@			
	PF on Minimum	13.00	65.50	75.00
	Wages			
	ESI	3.25	16.4	23.0
	Bonus	0.0	0.0	0.0
	Leave	0.0	0.0	0.0
	Gratuity	4.81	24.20	34.10
С	Sub Total (B)		106.10	132.10
D	Sub Total II (D+E)		610.10	841.10
Е	Service Charge	3.85	23.00	32.00
F	Sub-Total III		633.63	873.53
	(F+G+H)			

Financial Bid

Sr.No.	Description	Service Charges (In % Only)
	SECURITY AND MANPOWER SERVICES	

Note:

- 1. The rate/Service charge of the above-mentioned items shall be filled online only. A scanned copy of this document is not to be attached along with other enclosures.
- 2. Security & Manpower service charges claimed as wages by the agency shall be reimbursed based on payment made by the agency to their workers deployed at HNBGU Srinagar Garhwal Uttrakhand.
- 3. Any rates quoted in any other manner than the above will be summarily rejected.
- 4. In case the minimum wages are revised upward as per Labour Ministry/DGR, the agency is not entitled to revision of its service charges.
- 5. Service/administrative charges quoted by the bidder necessarily has to be equal or above to 3.85% (Three point Eight Five) maximum up to 10 percent.

DECLARATION REGARDING ACCEPTANCE TO TERMS & CONDITIONS OF THE TENDER

(On the Letter Head of the Firm/Agency)

To:

The Registrar Hemvati Nandan Bahuguna Garhwal University Srinagar Garhwal, Uttarakhand

Regarding: Acceptance of Terms and Conditions

- A. I/We, Owner/Director/authorized signatory of the Company/Firm M/s.is competent to sign this declaration and execute this tender document.
- B. I have carefully read understood and accepted all the terms and conditions of the tender and undertake to abide by them.
- C. The information/documents furnished along with the above application are authentic to the best of my knowledge and belief. I/we, am/are well aware of the fact that furnishing of any false information/ fabricated document would lead to rejection of my tender at any stage besides liabilities towards prosecution under appropriate law.

Date:	Signature of Authorized Person
Place:	Name:
	Seal:

Note: Scanned copy if this document is to be uploaded along with other enclosures.

DECLARATION REGARDING BLACKLISTING/NON-BLACKLISTING

(To be executed on Rs 100/-Stamp paper& attested by Public Notary/Executive Magistrate by the bidder)

blacklisted or debarred in the past by H.N.B. Garhwal University Srinagar Garhwal or any other Government department organization/ Under-taking from taking part in Government tenders
Or
I/We Directors) of M/Shereby declare that the Company namely M/S
w.e.fand now the company is entitled to take part in Government tenders
In case the above information is found false I/We are fully aware that the tender/ contract will be rejected/cancelled by HNB. Garhwal University, and EMD shall be forfeited.
In addition to the above, H.N.B. Garhwal University, will not be responsible to pay the bills for any completed/partially completed work.
SIGNATURE OF THE BIDDER WITH SEAL

Note: Scammed copy of this document is to be uploaded along with other enclosures.

PERFORMA FOR NO NEAR RELATIVE(S) OF THE CONTRACTOR WORKING IN HEMVATI NANDAN BAHUGUNA GARHWAL UNIVERSITY SRINAGAR GARHWAL

(To be executed on Rs.100/-Stamp paper & attested by Public Notary/ Executive Magistrate by the bidder) I/We, Owner/Director/Authorized Signatory of the company M/s..... Hereby certify that none of my relative (s) as defined in the tender document is/are employed in H.N.B. Garhwal University, Srinagar Garhwal as per detail given below, In the case at any stage, it is found that the information given is incorrect, H.N.B. Garhwal University, Srinagar Garhwal shall have the absolute right to take any action as deemed fit, without any prior intimation to me. The near relative (s) means: a) Members of a Hindu Undivided family: b) They are husband and wife. c) The one is related to the other in a manner as father, mother, son(s) & son's wife (daughter-in-law), Daughter (s) & daughter's husband (son-in-law), brother (s) brother's wife, sister (s), sister's husband (brother-in-law). The certificate will be given by all the Owner/Director/Authorized Signatory of the tendring company/Firm (or company secretary on behalf of all directors). Any breach of these conditions by the company/Firm, the tender/work will be cancelled and earnest money/security deposit will be forfeited at any stage whenever it is so noticed. The department will not pay any damages to the company or firm or the concerned person. The company or firm or the persons will also be debarred for further participation in the concerned unit. Name of Director Signature Name of Director Signature OR (Name of Owner Director/ Company Secretary) 3. Name of Director Signature Signature Stamp 4. Name of Director Signature Stamp

Note: Scanned copy of this document is to be uploaded along with other enclosures.

TURN OVER CERTIFICATE Exclusive Income from Security/Manpower Services

Exclusive Income from Security/Manpower Services of the Tendering Security/Manpower Service provider for the Last live Financial years Mentioned below duly certified by a Chartered Accountant

(Attach a separate sheet if Space provided is insufficient)

Financial Year	Amount (Rs. Lacs)	Remarks, if any
2018-2019		
2019-2020		
2020-2021		
2021-2022		
2022-2023		
2023-2024		
Date: Place	Sigr Nar	nature of Authorized person: me:
	Sea	
	CERTIFICATE BY CHARTERED ACCOUNTA	ANT
I/We		
Charted Accoun	ntants, Certify that the figures regarding Exclusive Incor	me from Security/Manpower
	financial year Mentioned above in respect of	
Ms		are ture and found correct
as per their Boo	oks of Accounts and other related records.	
	EAL OF THE CHARTERED ACCOUNTANTS:	

29

Note: Scanned copy of this document is to be uploaded along with other enclosures.

Major similar contracts handled by the tendering Security / Manpower Service provider

Give details of the major similar contracts handled by the tendering Security/Manpower Service provider during the last five year (i.e. 2018-2019,2019-2020, 2020-2021, 2021-22 and 2022-23) in the following format (if the space provided is insufficient, a separate sheet may be attached)

Sr.	Name of the Client,	Security Services/Manpower	Amount of	Duration	of
No.	Address, Telephone No.	Provided	Contract (Rs.	Contract	
		(Type of Security/Manpower	Lacs)		
		Provided			
				From	То

Note:

- 1. Submit Experience Certificate From at least three Clients, to whom services have been provided by tendering security7Manpower service providers in the Past. The certificate should preferably by from Govt./PSU clients or reputed companies and the same should be self-attested.
- 2. Additional information, if any. (Attach separate sheet, if required)

Date:	Signature of Authorized Person:
Place:	Name:
	Seal:
CERTIFICATE BY CHARTE	RED ACCOUNTANT
I/We,Charted Accountants, cer	rtify that the similar contracts handled by the
tendering Security/Manpower Service Provider du	uring the Financial Years mentioned above in
respect	of
M/s	are
true and found correct as per their Books of	of Accounts and other related records.

SIGNATURE & SEAL OF THE CHARTERED ACCOUNTANTS:

Note: Scanned copy of this document is to be uploaded along with other enclosures:

CERTIFICATE REGARDING TURN-OVER OF TENDERER DURING THE LASTFIVE FINANICAL YEARS

I/We, M/s, the Bidder/Tenderer for providing Security/Manpower Services on a Monthly Contract Basis, hereby confirm the minimum Annual turnover of the firm/company during the last five financial year wise break up is given below:-

SI.No.	FINANCIAL YEAR	ANNUAL TURN OVER FOR THE YEAR (in Lacks)
1	2018-2019	
2	2019-2020	
3	2020-2021	
4	2021-2022	
5	2022-2023	

Date:	Signature of Authorized Person:
Place:	Name:
	Seal:
<u>CERTIFICATE</u>	BY CHARTERED ACCOUNTANT
• •	ccountants, certify that the figures regarding Annual I years mentioned above in respect of M/s
are true and found correct as per	their Books of Accounts and other related records.

Note: Scanned copy of this document is to be uploaded along with other enclosures:

SIGNATURE & SEAL OF THE CHARTERED ACCOUNTANTS:

Tentative estimate amount of the Security and Manpower Services

Rate for Manpower Services (Outsource)					
SI.	COST HEAD	RATE IN %	CMW	CMW	
Central	Minimum wages Category		Unskilled	Skilled	
Α	Minimum Wages as applicable		504	709	
В	Statutory obligation @	21.06%			
	PF on Minimum Wages	13.00%	65.5	75.0	
	ESI	3.25%	16.4	23.0	
	Bonus	0.00%	0.0	0.0	
	Leave	0.00%	0.0	0.0	
	Gratuity	4.81%	24.2	34.1	
С	Sub Total (B)		106.1	132.1	
D	Sub Total II (D+E)		610.1	841.1	
E	Service charge	3.85%	23	32	
F	Cost Rate/Day		633.63	873.53	

 Numbers
 84 No.
 98 No.

 Total Amount per month
 1596754.864
 2568176.724

 Total amount per year
 19161058.36
 30818120.69

Total Amount (Manpower Services)

Rs.49979179.00

	DGR Rate Break-up for Security Services (Outsource)						
SI.	COST HEAD	RATE (%)	ESM Security Gaurd	ESM Supervisor			
Central Minimum Wages Category			Skilled	Skilled			
A	Minimum Wages		709.00	832.00			
			709	832			
В	Statutory obligation @	16.25%					
	ESIC	3.25%	23.0	27.0			
	EPF	13.00%	75.0	75.0			
	Gratuity	0.00%	0.0	0.0			
С	HOUSE RENT HRA (Basic+Vda@ 8% or 1800 whichever is highier)	8.00%	69.2	69.2			
D	ESI on HRA	3.25%	2.3	2.3			
Е	Bonus	8.33%	59	69			
F	Uniform Outfit Allowance	5%	35.5	41.6			
G	Uniform Washing Allowance	3.00%	21.3	25.0			
Н			994.30	1141.39			
I	Service Charge @	3.85%	38.3	43.9			
J	Net Rate/Day		1032.58	1185.33			

Total Numbers	94 No.	6 No.
Amount (Monthly)	2911885.847	213359.354
Amount (Yearly)	34942630.16	2560312.248
Total estimated amount (Security Services)	37502942.41	
Total estimated amount (Manpower Services)	49979179.00	
Total estimated amount (Manpower and Security) per year	87482121.41	
Minimum salary increase in a six month (5%)	4374106.07	

Total tentative estimated amount including minimum 3.85 % Service Charge

Rs. 91856227.48